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Ref. # 71.23

Christine Brown

From: Buerle, Kimberly <kbuerle@northwell.edu>
Sent: Monday, November 6, 2023 4:01 PM
To: Christine Brown
Subject: 21 Baxter Rd Water/Sewer Bill

Good Evening,

I just received my water/sewer bill from 06/01/23-08/31/23. It had been sent to my next-door neighbor's house without my knowledge and they just gave me the bill yesterday 11/5/23. When opening the bill today, I realized how overdue the bill was. I called the number on the bill to explain what happened and why I would be sending these bills late and she explained that I need to send this email to explain what happened and see if I can have the late fees waived. I have written up the checks and am sending them out first thing tomorrow morning via mail. I am very sorry for this inconvenience and I just want to make it clear that the bill was sent to the wrong address and I wasn't aware of it until yesterday. Please let me know if there is anything you can do. I appreciate your time. Thank you.

Kimberly & Matthew Buerle
21 Baxter Road, Pawling NY 12564
914-924-3916

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